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FCC Mail Room

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F.C.C. - TIME WARNER/COMCAST Merger  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

To Whom It May Concern:

I realize this letter is not going to make a difference, but I feel I need to let you know how things are for us customers of Time-Warner Cable.

First of all, while they SAY the merger with Comcast will be good for us, I don't believe a word of it. The only people for whom it will be good are the stockholders and top executives. There will be a great many people put out of work by this merger; and our crummy service will get no better but will get more and more expensive. That's the way it's always been.

In fact, I've already received a letter from TWC explaining why they are raising my rates. There's always a good reason - in their minds - but one that I am unable to research to find out if the facts they state are indeed true. So, in order to get any television reception where I live, I must get cable and TWC is the only one I can get in my neighborhood. (My landlord won't allow satellites at all.)

I currently have transmission issues that TWC can't seem to fix. And, they aren't just mine. Friends who live in the same area have the same issues, and our complaints fall on deaf ears.

So, go ahead and approve the merger. But we, the 'little people' are the losers in this game.

(signed)

M.B. ALPERN

